

Quality Policy Statement

MM Brands specialises in the supply of a wide range of Plumbing and associated products for the residential, commercial and industrial markets. We aim to deliver the best service to our customers along with innovative, high quality and cost effective products.

To achieve this, it is the policy of MM Brands to maintain an efficient and effective quality management system which is fully integrated into standard business practices and satisfies the requirements of ISO 9001:2015. The system is designed to ensure the quality of our management and operational processes consistently meet or exceed the satisfaction of our customers in the provision of products and services.

MM Brands Quality Manual describes how the system is designed to ensure quality requirements are met, and effective control of these requirements is maintained. We regularly review the effectiveness of our processes for continuous improvement through audit results, corrective action, customer feedback, as well as evaluating product availability, reliability, process efficiency and the customer experience.

John Alexander
Country Manager